Emirates
Airbus A380
Meet the world
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"The A380 with its large capacity and excellent operating economies is one of the pillars of Emirates’ future growth. We’ve been working very closely with Airbus since the A380 programme’s inception back in 2000, and we have remained unshakeable in our belief that this is the aircraft for the next chapter of aviation."

HH Ahmed bin Saeed Al-Maktoum, Chairman and Chief Executive, Emirates Airline & Group

Since 1985, we have grown into a global airline connecting over 125 cities on six continents. Along the way we have won over 500 awards for our product and service and made headline news. In June 2010, we made an order for 32 additional A380’s which added to our original order of 58. With 90 Airbus A380s and over 100 more new generation aircraft coming into service by 2018 in the near future, we will offer longer range, greater capacity, higher ecoefficiency, lower emissions and noise – and more comfort. Complementing this modern fleet is a highly trained, international cabin crew, delivering a service that is designed to pamper you from the moment your journey begins.

Your needs are always at the heart of our product innovation and our A380 has begun a new era in air travel, taking inflight comfort and luxury to new heights.
Our commitment to environmental protection

The arrival of the A380 aircraft sets a new standard for aviation and the environment, and represents the ultimate marriage that unites sensible business and social responsibility. Emirates’ A380s, based on fuel and emission efficiency, will be some of the most environmentally advanced aircraft in the sky.

Whilst we are committed to providing you with the highest levels of comfort and luxury we are equally committed to minimising the impact to the environment by investing in more eco-efficient aircraft. Our massive investment in 90 of these aircraft underpins that commitment.

Emirates A380 facts

- Our fuel and emission performance is one of the industry’s best and our progressive adoption of 90 A380s will significantly help reduce fuel use and emissions for all our customers.
- The A380 is quieter than any other aircraft both inside and outside the cabin, which means more comfort for customers, as well as a substantial reduction of our noise footprint.
- The A380 consumes 20% less fuel per seat than today’s largest aircraft. This marks the most significant advancement in fuel and emissions efficiency over the last four decades.
- Emirates A380 offers fuel economy as low as 3.1 litres per customer over 100 kilometres, a ratio better than that of hybrid customer vehicles.
- Emirates A380s feature the Engine Alliance GP7200 engines, which saves a further 500,000 litres of fuel per aircraft per year than other alternatives. When our full A380 fleet is flying, this will mean 100,000 less tonnes of CO2 per year. Compared to other large but older aircraft, this saving can be multiplied by another 20%.
- 25% of the A380 structure is made up of composite and other environmentally friendly lightweight materials.
- Emirates and Airbus are actively progressing a weight fuel per customer kilometre reduction programme for all our A380 aircraft.
- The A380 can carry more customers further, therefore, maximising the use of slot constrained infrastructure and reducing the number of required take offs and landings.
First Class

Luxury and comfort
• 14 flat-bed Private Suites set in a 1-2-1 configuration
• Electrically operated doors, a work desk with a built-in illuminated vanity mirror, reading lights, an electrically controlled mini-bar and room service feature
• Electrically operated window shades on select aircraft
• Individual coat closet, multiple personal stowage and stationery drawer
• Seat has a pitch of 82"
• Seat cushions are 21.5" wide
• Touch screen integrated Passenger seat controller to control the IFE and seat functions
• Seat is adjustable to any preset position (upright, dining or bed), or to any intermediate position between upright and flat-bed
• Seat has a multi-mode massage system with adjustable speed and intensity
• Two USB ports
• Unique advanced mood lighting system, complete with starlit sky, adjusts throughout the flight to reflect destination time, to help combat effects of jetlag
• Room Service, reading light, communication and entertainment controls in handset

Infight Cuisine
• Champagne, fresh fruit juices, Arabic coffee and dates are served prior to departure
• À la carte menu service features on all flights over four hours and forty minutes long
• Apéritifs accompanied by hot and cold canapés
• Extensive menu of multi-course meals designed by leading international chefs
• Beverages and fine wines carefully selected by our sommeliers
• Mini bar unit of soft drinks
• Special Aces serving premium beverages, light bites and an array of fresh fruits
• Exclusive Royal Doulton bone china, fine Robert Welch cutlery and linen napkins
• Special medical or religious meals available when ordered at the time of reservation
• Freshly made espresso coffee and cappuccino
• Hot chocolate and speciality Dilmah teas are available

Inflight Entertainment
• 23” digital widescreen TV
• Over 1400 channels of OnDemand entertainment
• Over 300 movies from around the world
• Over 100 TV channels
• Over 500 audio channels
• Over 100 video games
• Selectable subtitles and closed captions available on many movies
• Personalised “My Playlist” with up to 100 music tracks
• Noise-cancellation headsets
• BBC news, sports and business headlines updated regularly via satellite
• “Airshow” displays up-to-the-minute information about the progress of the flight
• Wi-Fi internet access available on most routes
• Personal mobile phone and data use available on select aircraft
• Personal satellite telephone in each seat
• Seatback SMS and email service
• In-seat laptop power
• External cameras offering views of take-off, landing and en route scenery
• Personal picture viewing using “My USB”

Red carpet treatment
• Complimentary Chauffeur-drive services to and from select airports
• Exclusive First Class check-in desks
• Dedicated boarding gate
• Business Class lounge access at most airports
• Exclusive Emirates lounges at Dubai International Airport and 16 airports across the network
• Priority baggage handling
• FastTrack for immigration clearance available at select airports
Rejuvenate at 43,000 feet. Located on the upper deck and in front of the First Class cabin, are two exquisitely designed onboard Shower Spas for our First Class customers.

Treat yourself to signature products by Emirates’ premium spa brand, Timeless Spa. Two product ranges are available to stimulate the senses; The Timeless Spa Revive Range – with its fresh invigorating fragrance that inspires the senses; The Timeless Spa Relax Range – with its intensive caring ingredients and well-being fragrance.

To add to the experience, you will enjoy a hot or cold towel before and after your shower, along with some light refreshments.

We would like you to experience our onboard Shower Spa, please contact your purser to make an appointment. Our dedicated shower attendants will prepare the Shower Spa prior to each appointment.

Onboard Shower Spa features:
- Developed in partnership with Barbor Cosmetics, Timeless Spa signature products include, shampoo and conditioner, body wash, body moisturiser and body exfoliate.
- Individually wrapped premium amenities.
- Hand and body towels by luxury brand Frette.
- Perfumes by Bvlgari.
- Heated flooring.
- Leather seating.
- Large mirrors.
- A hair dryer.
- Shower mats.
- Exotic flowers to create a relaxed ambience.
- A 15.4” LCD monitor to watch the live Airshow.
Relax and unwind
Eat. Drink. Relax. The Emirates A380 Onboard Lounge is located behind Business Class at the far end of the upper deck exclusively for our First Class and Business Class customers.

Designed to make you feel like you’re in your very own executive club, the lounge is an exclusive space where you can stretch your legs, relax and socialise, or catch up with business.

Our lounge attendant is available at all times to assist with your requests, ensuring that you have an enjoyable and relaxing experience.

Unwind and enjoy, as we take you into a whole new dimension of luxury air travel, with our award-winning service and attention to detail.

Onboard lounge features
• A wide selection of hot and cold snacks suitable for different times of the flight are provided
• A selection of cocktails, non-alcoholic drinks and hot beverages
• Two sofas, seating up to six customers to relax and unwind, read newspapers or listen to music
• 42" LCD monitor, showing Airshow and LIVE camera
• Mood enhancing lighting to create a calming ambiance
• Electrically operated window shades on select aircraft
State-of-the-art comfort
To make sure that all our Business Class customers are comfortable and connected throughout their journey, every seat has aisle access, worktable and converts into a fully flat-bed putting you in control of your flight experience.

Business Class comforts
• 76 flat-beds in a 2-4-2 configuration
• A new generation of “intelligent seating” designed to ensure that all seats have aisle access
• Seat pitch 87”
• Seat cushions are 18.5” wide
• Seats have built-in amenities such as mini-bars, privacy panels for centre seats, large personal table, electrically operated foot rest extension, laptop stowage, literature section, shoe stowage and adjustable headrests
• Electrically operated window shades on select aircraft
• Touch screen Wireless Integrated Passenger Seat Controller for controlling IFE and seat operation
• Seat has a multi-mode massage system with adjustable speed and intensity
• Two USB ports installed in each seat
• Unique advanced mood lighting system, complete with starlit sky, adjusts throughout the flight to reflect destination time, to help combat effects of jetlag
• Attendant Call, reading light, communication and entertainment controls in handset

Inflight Cuisine
• Champagne, apple and fresh orange juice served prior to departure
• Extensive selection of complimentary spirits, wines, beers and soft drinks available throughout the flight
• Mixed nuts offered with drinks
• Mini-bar unit
• Choice of gourmet meals, designed by our master chefs
• Selection of award-winning wines specially chosen by our sommeliers
• Exclusive Royal Doulton bone china, Robert Welch cutlery and linen napkins
• Special medical or religious meals available when ordered at the time of reservation

ice Digital Widescreen - information, communications and entertainment
• 17” digital widescreen TV
• Over 1400 channels of OnDemand entertainment
• Over 360 movies from around the world
• Over 100 TV channels
• Over 500 audio channels
• Over 100 video games
• Selectable subtitles and closed captions available on many movies
• Personalised “My Playlist” with up to 100 music tracks
• Noise-cancelling headsets
• BBC news, sports and business headlines updated regularly via satellite
• “Airshow” displays up-to-the-minute information about the progress of the flight
• Wi-Fi internet access available on most routes
• Personal mobile phone and data use available on select aircraft
• Personal satellite telephone in each seat
• Seatback SMS and email service
• Seat-to-seat calling
• In-seat laptop power
• External cameras offer views of take-off, landing and en route scenery
• Personal picture viewing using “My USB”

Great service on the ground too
• Complimentary Chauffeur-drive services to and from select airports
• Exclusive Business Class check-in desks
• Dedicated boarding gate
• Business Class lounge access at most airports
• Exclusive Emirates lounges at Dubai International Airport and 16 airports across the network
• Priority baggage handling
• FastTrack for immigration clearance available at select airports
Non-stop entertainment
Roomy cabins, more space between seats, outstanding cuisine and inflight entertainment, all combine to give our Economy Class customers a superior onboard experience.

Economy without compromise
• Comfortable contoured seats set in a 3-4-3 configuration
• A seat pitch of 32” and 33”
• Coat hook and cup holder on backrest
• In-seat laptop power supply
• Single USB port installed in each seat
• Equipped with seat-back-mounted (touch screen) smart display unit that is 10.6” and a seat back mounted handset for the inflight entertainment operation
• Unique advanced mood lighting system, complete with starlit sky, adjusts throughout the flight to reflect destination time, to help combat effects of jetlag
• Adjustable headrest
• Attendant Call, reading light, communication and entertainment controls in handset

Inflight Cuisine
• An extensive selection of complimentary spirits, wines, beers and soft drinks served throughout the flight
• Savoury biscuits available with a refreshing drink
• Multi-course meals, designed by our master chefs
• Special medical or religious meals available when ordered at the time of reservation
• Monthly menu change, so that our regular customers can enjoy a variety of meals
• Selectable subtitles and closed captions available on many movies
• Personalised “My Playlist” with up to 100 music tracks
• BBC news, sports and business headlines updated regularly via satellite
• “Airshow” displaying up-to-the-minute information about the progress of the flight
• Wi-Fi internet access available on most routes
• Personal mobile phone and data use available on select aircraft
• Personal satellite telephones in each seat
• Seatback SMS and email service
• Seat-to-seat calling
• In-seat laptop power available in every seat row
• External cameras offering fantastic views of take-offs, landings and en route scenery
• Personal picture viewing using “My USB”

Extra touches
• Up to 10 cabin crew dedicated to Economy Class
• Up to 10 washrooms – two especially equipped for customers with special needs
• Exclusive Economy Class check-in desks
Extra special touches
We take utmost care to ensure that you have a memorable flight with us. Whether you are passionate about gadgets or can’t resist a good buy, travelling with infants or have special needs, our inflight services will cater to your every need.

Wi-Fi internet access
Available on most A380 routes. You can use your laptop, smartphone or tablet to access the internet using the OnAir Wi-Fi service.

Mobile phones
On select aircraft you can now use your own mobile phone to call or send an SMS just like on the ground. Data services are also available for email and web browsing. Your service provider must have international roaming agreement enabled with OnAir to use the service.

Inflight telephone, SMS and email service from your seat
• Individual satellite telephones allow you to make direct dialled credit card calls to anywhere in the world. You can also send SMS messages and emails from your TV screen
• Emirates accepts all major credit cards including American Express, Diners Club, Eurocard, JCB, MasterCard and Visa

On board healthcare facilities
• Emirates’ A380s are now equipped with the Tempus monitoring system that helps cabin crew to obtain clinically accurate vital signs data from a customer who has been taken ill during the flight
• This system sends high-resolution pictures of the customer to the ground-based medical team in order to help with diagnosis and first-aid treatment

Special services for our younger travellers
• Young people travelling alone are supervised throughout the flight – and extra cabin crew are provided for groups of more than 12
• On select flights preschool children can look forward to collecting a range of original characters from the ‘Fly With Me Monster’ collection which includes blanket buddies, seat belt critters and magnetic sketchers. Older children receive travel inspired folios, wallets and card games co-designed with Quiksilver. These products come in Emirates’ branded rucksack or cooler bags along with popular Dr.Seuss books and colourful eyeshades

Duty Free shopping
• Shop in style with inflight duty free
• Products are of the highest quality and come with a manufacturer’s guarantee
• A wide range of luxurious gifts and practical items such as fragrances, jewellery, watches, travel kits and more
• Selection is regularly changed to benefit the frequent flyer
• You have the option of returning the purchase for a replacement in case you are dissatisfied

For your reading pleasure
• All customers receive complimentary copies of Open Skies, our inflight magazine, Dutyfree magazine, The Emirates High Street, entertainment guide and a choice of international newspapers
• First Class and Business Class customers also receive leading international magazines and newspapers, and Emirates’ exclusive Portfolio magazine

The Dutyfree magazine has been complemented with a web-style onscreen guide on aircrafts equipped with ice Digital Widescreen.