First Class

A world of your own

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The Emirates A380

Welcome to Emirates

Since our inception over two decades ago, we have become one of the world's leading and fastest growing airlines.

With a fleet of over 173 aircraft, flying to 125 destinations across six continents, our success is firmly rooted in our commitment to innovation and quality.

A commitment that has earned us over 500 major international awards for the quality of our inflight cuisine, the breadth of our inflight entertainment and the excellence of our overall service.

Our young fleet is among the most technologically advanced and environmentally friendly in the sky. We operate the world's largest fleet of Boeing 777 ultra long-range aircraft and the world's largest fleet of Airbus A380 super jumbos, heralding a new era in luxury travel.

As a member of Skywards, our frequent flyer programme, you'll enjoy special offers and exclusive rewards, selected to suit you personally. To find out more visit **emirates.com/skywards**

Emirates First Class

Emirates First Class offers an airy, tranquil environment where you can stretch out and enjoy your journey in exclusive surroundings.

Discover a luxurious setting where seats recline fully-flat, while our private suites, available on select flights, offer you a personal sanctuary where you can relax in complete privacy.

An extensive gourmet menu offers international cuisine, wine and complimentary champagne served whenever you choose. Our cabin crew attend to your every need while you take personal control of a state-of-the-art inflight entertainment system.

Preparing to travel

Flying First Class with Emirates is an effortless and pleasurable experience. We aim to take care of everything you could possibly need on your journey. And if there's anything else you desire, you only have to ask.

In select destinations you can book, check-in, choose your favourite seat, print your boarding pass and even book your complimentary Chauffeur-drive service online prior to arriving at the airport. Remember to add your frequent flyer number to receive Skywards Miles, and subscribe to SMS and email alerts to receive flight departure and arrival information.

To make your journey even smoother, if you have hand luggage only you can check-in just 90 minutes before departure. When you are on the move, you can also have your mobile boarding pass delivered to your smartphone by SMS or email.

For details please **visit emirates.com**

Arrive in style

Enjoy the convenience of our complimentary Chauffeur-drive service. We offer this efficient service to all our First Class customers in many of the cities we serve.

Make all the arrangements online when you make your booking, or through your travel agent, provided you do so at least 48 hours before you travel.

We'll chauffeur you from your home, hotel or office and take you to the airport. When you arrive at your destination we will be waiting to transport you to your preferred location, leaving you free to relax and enjoy the journey from start to finish.

For details of our exclusive First Class Chauffeur-drive service, and all the cities where it is available, please visit **emirates.com**

Only valid on full revenue tickets.

An oasis of calm

Make yourself comfortable in any one of our exceptional, dedicated lounges in over 26 cities worldwide (including Dubai).

Designed to be havens of peace and tranquillity amidst the hustle and bustle of busy airports, our international lounges offer you a full bar service and buffet, fully equipped business centres, free broadband and Wi-Fi*, plasma screen TVs, complimentary newspapers, magazines and shower facilities.

At airports without exclusive Emirates lounges, we encourage you to enjoy the facilities at our partner lounges located at more than 60 international airports across six continents.

Emirates Lounges are a departure product, hence operating hours may vary according to flight departure times.
* Due to restrictions at airports, Wi-Fi may not be available in some lounges.

Ultimate comfort

Step into First Class and you'll experience an enhanced level of personal service, elegance and indulgence.

Every inch of our First Class cabin has been specially crafted to exceed your expectations, with new roomy sleeper-seats and a host of features, from privacy screens to in-seat massage to mood lighting.

On select aircraft we also offer enhanced private suites equipped with a fully-flat bed, vanity desk and personal mini-bar. Taking privacy and comfort to new heights.

On our A380s you can refresh yourself in one of the Onboard Shower Spas, complete with hot and cold towels and a choice of fragranced spa products. After freshening up, the Onboard Lounge is a peaceful environment where you, friends or colleagues can sit back and relax on comfortable leather sofas, while enjoying light snacks and drinks.

Exceptional service

Wherever your travels take you, you'll find exceptional service is a vital part of the Emirates First Class experience.

Our multilingual crew are amongst the most highly skilled cabin attendants in the world. Whatever you need at any stage of your journey, they're always on hand to offer you help.

Their friendliness, attention to detail and dedication to customer service is why we have won numerous awards for our service excellence. Whether you're at 39,000 feet or on the ground, making you feel at home is what they do best.

Inflight cuisine

You can look forward to an impressive choice of award-winning gourmet meals, made from the finest ingredients and specially created and prepared by our master chefs.

The extensive menu takes into consideration the effect that altitude has on your taste buds, ensuring everything tastes as good at 39,000 feet as it would at your favourite restaurant. Our wine is of the highest quality, with the Emirates First Class cellar offering a selection of the finest New and Old World wines. Our meals are served on the finest linen, exclusive Royal Doulton bone china and fine Robert Welch cutlery.

To further enhance your dining experience we also offer a full bar of cocktails, spirits and Champagne.

On the majority of flights, the à la carte meal services allows you the flexibility of eating what you want when you want throughout the flight.

Entertainment and more

Our award-winning inflight entertainment, **ice** Digital Widescreen,* allows you to enjoy over 1,400 channels of entertainment: the latest movies, more than 150 hours of TV, dozens of games and thousands of hours of music from around the world, all of which you can stop, start, rewind or fast-forward, just as you would at home.

You can also plug your laptop into your in-seat power supply, connect to the internet on select A380 flights with OnAir Wi-Fi connectivity and on many other aircraft, make use of our revolutionary mobile phone service – Aeromobile. If you need to keep up-to-date with the news, then you can view live BBC text headlines via regular satellite uplinks.

You can also stay in touch with the world below via our in-seat phone, SMS or email services. On select aircraft our revolutionary mobile phone service, AeroMobile, also allows you to stay connected, this time using your own mobile phone – just as you would on the ground.

On flights where **ice** Digital Widescreen is not available you will enjoy control, quality and choice with over 600 channels of movies, TV, music and games on **ice** as well as our communications options.

ice OnDemand** offers you over 600 channels of movies, TV, music and games in First Class as well as BBC text news headlines, in-seat communications and AeroMobile on select routes.

*Available on A380s and select B777-300ERs.
**Available on A340-300s and A330-200s.

Where the world meets

Emirates Terminal 3 at Dubai International Airport is the hub of our world. This state-of-the-art facility rivals the best airports in the world and provides First Class customers with everything they need to ensure a pleasant and seamless journey.

The arrivals hall at Terminal 3 boasts one of the world's most advanced baggage handling systems so you'll spend very little time waiting. What's more, First Class customers can take advantage of a priority baggage service so you'll get your bags more quickly than customers travelling in other classes.

There are information kiosks and help desks around the terminal and a range of services for customers with special needs.

If you're staying in Dubai, book a hotel or arrange a tour using one of the operators in Arrivals.* You can even relax while you wait for your complimentary Chauffeur-drive service in our exclusive lounge.

*Please check if you are entitled to complimentary accommodation at the time of booking

Connect with the world

When you travel through our hub at Dubai International Airport set some time aside to visit our contemporary, spacious and relaxing First Class Lounge at Terminal 3.

If you're working on the move, Emirates Terminal 3 lounges are equipped with two Business Centres and a conference room. PCs with broadband Internet are on hand to allow you to access and print your documents. Use our complimentary Wi-Fi access and recharge your laptop or mobile phones.

In our around-the-clock lounges you'll discover an array of international gourmet cuisine and a comprehensive selection of complimentary drinks and hot beverages. Or, if you feel in need of some pampering, visit our world-class Timeless Spa available to First Class customers for a nominal fee.

Indeed the terminal itself sets the standard for luxury travel worldwide, with a superb airport hotel, zen gardens, gourmet dining options and an amazing 11,000 square metres of duty free shopping that takes retail therapy to a new level.